htc EVO™ V 4G | PLUM

Basics Guide

To activate see page 9

Before you do anything else, please read this

Charge the battery

The battery in your phone hasn't been charged yet. While your phone is charging, it's important that you do not remove the battery pack. Doing so can damage your phone. Also, please don't try to take your phone apart. (If you do, it may invalidate your warranty.)

Choose a rate plan wisely

Your phone can use up a lot of Internet bandwidth really quickly. Before you use your phone, we strongly recommend that you talk to your mobile operator about data rates.

What are Wireless Emergency Alerts/CMAS?

Wireless Emergency Alerts (WEA), also known as CMAS, is a part of a national alerting system called IPAWS (Integrated Public Alert and Warning System) that enables emergency management officials to rapidly disseminate the warnings and safety information via text alerts to wireless phones based on the phones' geographic location, The Federal Emergency Management Agency or FEMA is responsible for receiving the alerting information and forwarding the alerts to participating wireless carriers such as Sprint. Such alerts may come from the President of the United States; the National Weather Service, state or county public safety officials. This system is integrated into the same national alerting services that serve television and radio today. For more information regarding WEA/CMAS please go to: FEMA website.

And finally, a few important words from our legal team (LIMITATION OF DAMAGES)

To the maximum extent permitted by applicable law, in no event shall HTC or its affiliates be liable to you, any user, or third party for any indirect, special, consequential, incidental or punitive damages of any kind, arising in contract, tort, or otherwise, including, but not limited to, injury, loss of revenue, loss of goodwill, loss of business opportunity, loss of data, and/or loss of profits, regardless of the foreseeability thereof or whether HTC or its affiliates have been advised of the possibility of such damages. And in no event shall the total liability of HTC or its affiliates exceed the amount received from you, regardless of the legal theory under which the cause of action is brought. The foregoing does not affect any statutory rights which may not be disclaimed.

More info

For the complete user guide and other helpful resources, go to **http://www.htc.com/help** or **http://www.virginmobileusa.com/phone-manuals-guides**.

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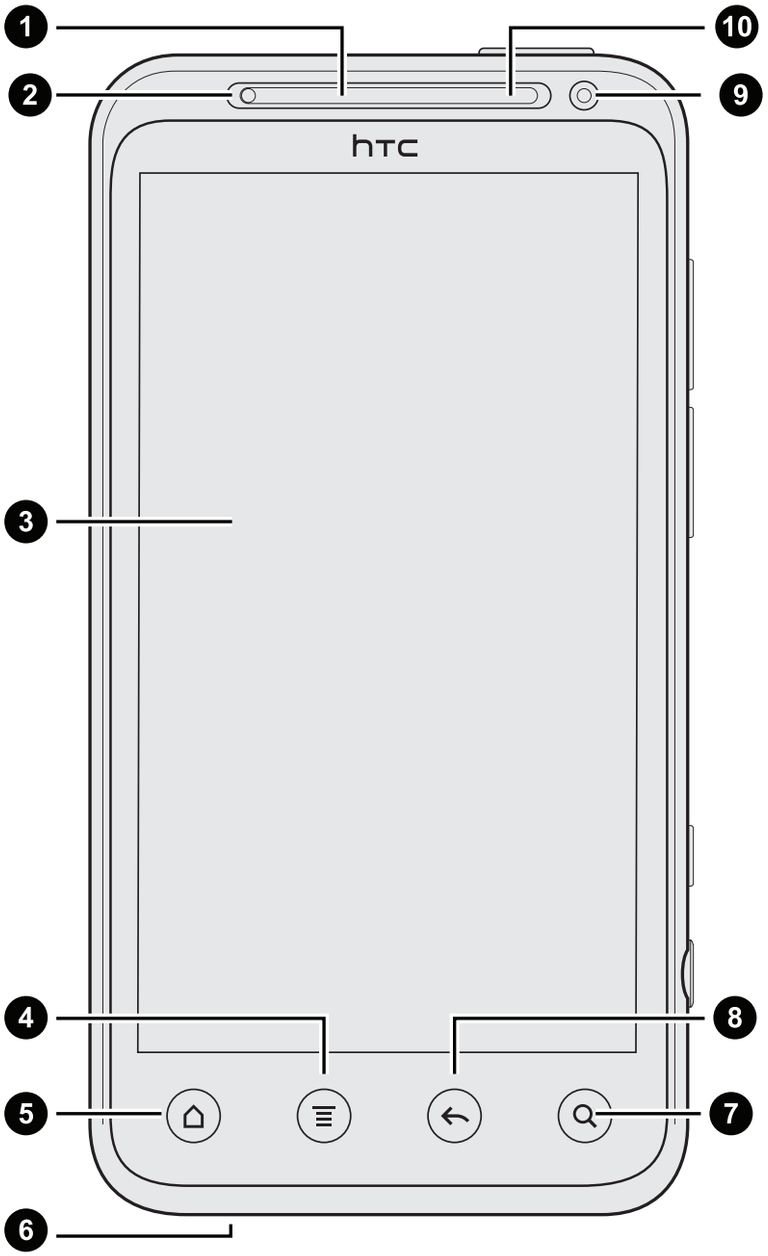
1. Your HTC EVO V 4G

Front panel



1 Earpiece

2 Proximity sensor

3 Touch screen

4 Menu

5 Home

6 Microphone

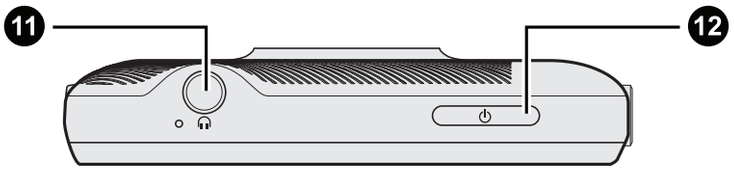
7 Search

8 Back

9 Front Camera

10 Notification LED

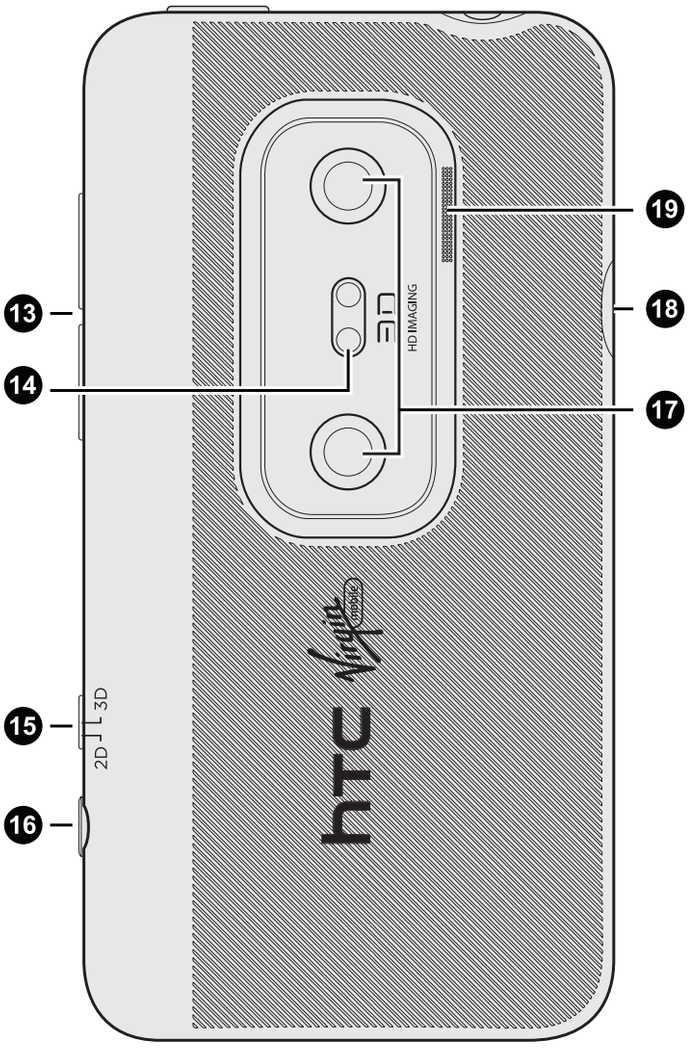
Top panel



11 3.5mm headset jack

12 Power

Back panel



13 Volume buttons

14 Dual flash

15 2D/3D switch

16 Camera button

17 Camera lenses

18 USB connector

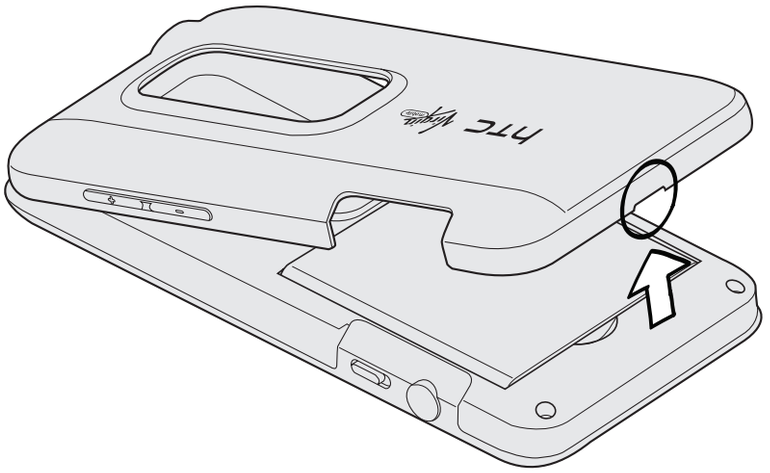
19 Speaker

2. Before you turn on your phone

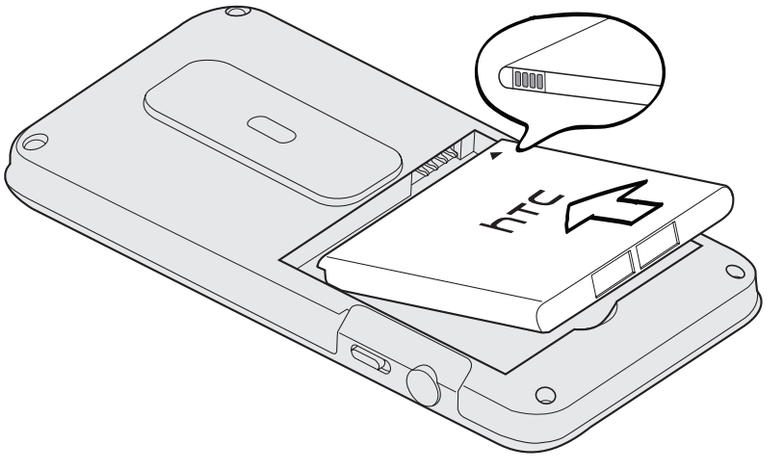
Make sure you prepare your phone correctly before you press the Power button.

Insert the battery

1. With your finger, open the back cover from the small opening at the bottom of the phone.



2. Insert the battery (with its exposed copper contacts first) into the battery compartment.

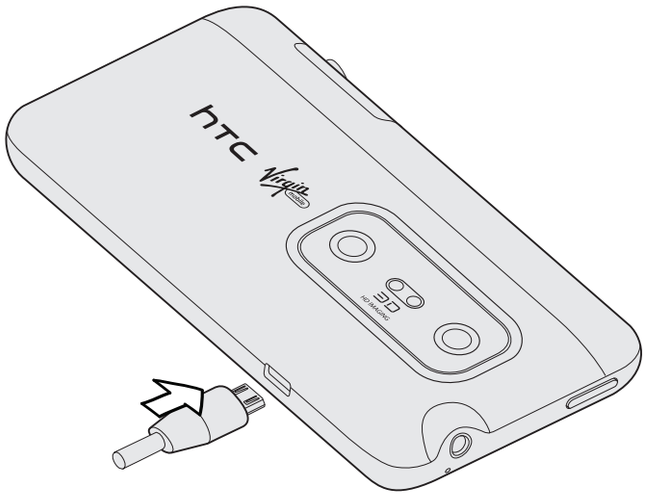


Replace the back cover

Replace the battery compartment cover and press until it snaps into place, making sure all the locking tabs are seated and there are no gaps around the cover.

Charge the battery

Use the supplied power adapter and USB cable to charge your phone.

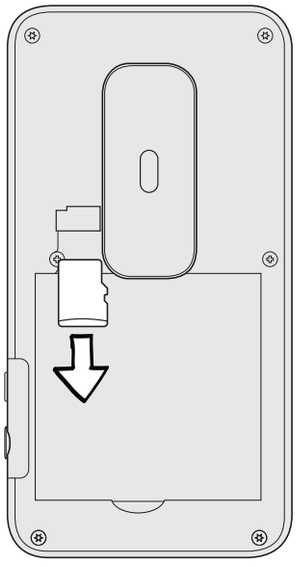


Where's the microSD card?

The microSD card is already inserted into your phone, in the battery compartment.

If you need to remove the microSD card, just slide it out.

To reinsert, push it in until it clicks into place.



3. Set up your phone

The first time you switch on your phone, you'll be guided to transfer contacts using Bluetooth, set up your email and social network accounts, and more.

Be sure to sign in to your Google Account so you can use Google apps like Gmail™ on your phone.

4. Activation Steps

Activate your HTC device at www.virginmobileusa.com and fill in your billing information. Once complete, turn on the device and everything will be pushed to your phone. There is no need for you to do any programming on the phone itself. Note: If you are swapping from another Virgin Mobile phone to a new one, be sure you turn off the old device before swapping the ESN. Once the ESN Swap is complete, turn on the new device and the programming information will be pushed automatically to your phone.

You can also manually start the activation process by clicking Menu > Settings > System Updates > Update profile.

If your phone was previously programmed with a different phone number, you will need to follow these steps to program your device:

1. On the Home screen, tap Phone.
2. Enter ##25327#.
3. Tap Menu > Reset.
4. Click OK. A message will appear "Warning: Do you want to reset your phone's network settings and still retain your personal information?
5. Click OK.

The device will power off and then power on again and program itself automatically.

If you experience any issues activating your device, check to make sure you are in a network coverage area. Power your device off and then power it back on. The device should program itself automatically. If you are still experiencing issues, call Virgin Mobile Care at 1-888-322-1122.

5. Manage Your Virgin Mobile Account

Manage your account from your phone

Dial *86 on your phone or just tap **My Account** on the Home screen to access your account where you can do any of the following things:

- Check your minutes
- Add money (Top-Up)
- Change plans ... and a lot more

Manage your account from your computer

Log in with your phone number and Account PIN at **virginmobileusa.com** where you can do everything above, and a lot more.

Top-Up your account

To add money to your account and pay for your service, buy Virgin Mobile Top-Up cards at thousands of retailers. Or, make it really easy by registering your credit/debit card or PayPal account.

Auto Top-Up

Auto Top-Up is the easiest way to keep your service working. Set it to Top-Up your account once a month so you can keep emailing, IMing, Tweeting with Twitter, surfing, and talking. No interruptions, no sweat. Activate Auto Top-Up and adjust your settings anytime by logging in at **virginmobileusa.com**.

One-Time Top-Ups

From Your Computer:

If you don't want to set Auto Top-Up, you can still log in at **virginmobileusa.com** whenever you need a quick Top-Up.

From Your Phone:

Just dial *729 on your phone or tap **My Account** on the Home screen.

6. Your Home screen

Almost anything you want is only a swipe and a tap away on your Home screen.

Smoothly roll around the screens to see your favorite apps or widgets that show live updates of social network feeds, weather forecasts, email, and more.

Personalize your Home screen

It's easy to personalize the HTC EVO V 4G with colorful skins, useful widgets, and notification sound sets that you can download directly to your phone.

Your Home screen has seven panels that you can customize. (Just press ⌂ when on the main Home screen or pinch the Home screen to see all seven.)

From the Home screen, press ☰ then tap **Personalize** and choose what you want to change.

7. Use 4G for speed

Turn on 4G to get the speed you need for watching streamed content, fast web browsing, and more.

4G notice: Sprint 4G (Wimax) network reaches over 70 markets on select devices. 4G coverage may default to 3G / 1xRTT where 4G is unavailable.

1. From the Home screen, press .
2. Tap **Settings**.
3. Tap the 4G On/Off switch to turn it on.

   The device automatically scans for the Virgin Mobile 4G network and automatically connects to it.

8. Set up a mobile hotspot

Connect up to five Wi-Fi capable devices to the Internet using your phone as a mobile hotspot.

1. From the Home screen, tap > **Wi-Fi Hotspot**.
2. Tap **OK** on the introduction screen.
3. Enter a new name in the Router name (SSID) text box, or use the default router name.
4. Select a network security method from the Security list.

   If you selected WEP, WPA (TKIP), or WPA2 (AES), enter a network key (password) in the Password box.
5. Select the **Portable Wi-Fi Hotspot** check box at the top of the screen to turn on the wireless router.

When the mobile hotspot is active and is ready to share a 3G or 4G connection, the mobile hotspot icon appears in the status bar.

9. Connect to the Internet

Get online using your phone's data connection or Wi-Fi.

Use a data connection

It's simple. When you turn your phone on for the first time and activate it, it should connect automatically to your mobile operator's data service.

Use Wi-Fi

1. From the Home screen, press .
2. Tap **Settings**.
3. Under Wireless & Networks, tap **Wi-Fi**, and then choose a Wi-Fi network to connect to.

10. Browse the web

Enjoy fast web browsing on your phone. With the powerful dual core processor and Adobe® Flash® support, no websites are out-of-bounds.

Enjoy multi-window browsing, and see text on web pages resize and wrap automatically as you zoom in and out. You can even quickly look up stuff on Google or Wikipedia just by highlighting it.

Do one of the following to open the web browser and start surfing the Web:

- On the Home screen, tap Internet.
- From the Home screen, tap > Internet.

Turn HTC EVO V 4G sideways to display the web browser in landscape orientation.

Navigate and zoom on a webpage

- You can swipe your finger on the screen to navigate and view other areas of the webpage.
- Tap the screen twice quickly to zoom in, then tap the screen twice quickly again to zoom out. You can also spread your fingers on the screen to zoom in or pinch the screen to zoom out.

Open a new browser window

Open multiple browser windows to make it easier for you to switch from one website to another.

1. While viewing a webpage, press and then tap **Windows**.
2. Tap to open a new browser window.

While viewing a webpage, pinch the screen (zoom out) until you see the other browser windows.

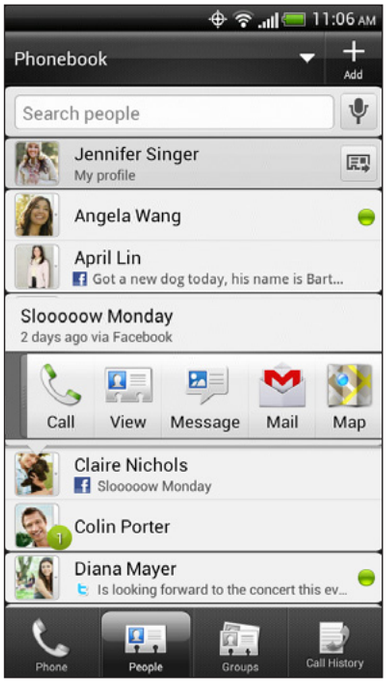
Private browsing

You can use incognito windows to browse the Web with more privacy than in normal browser windows. Pages you view in incognito also won't appear in your browser history except for files you download.

While browsing the web, press and then tap **Windows** > to open a new incognito window.

When you're browsing incognito, your regular browser cookies are not shared but deleted when you close all incognito windows.

11. Keep in contact



In the People app, you'll see your contacts from your Google Account, Facebook®, and even your Exchange ActiveSync® account if you're signed in to these accounts on your phone. Aside from their contact details, you'll also see status updates and birthday reminders if they're your Facebook or Twitter™ friends.

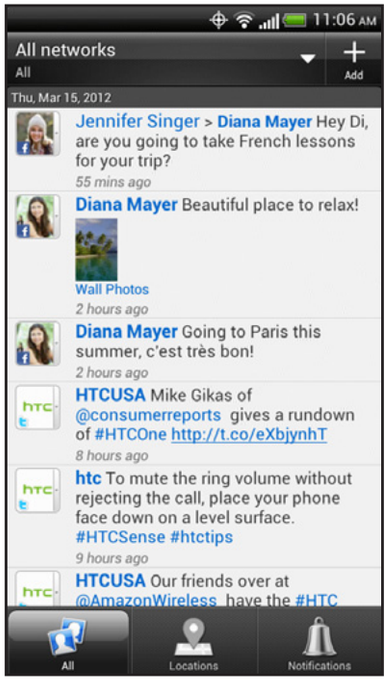
To add new contacts:

1. From the Home screen, tap > **People**.
2. Tap .
3. Enter the contact information in the relevant fields.
4. Tap **Save**.

12. Catch up with friends

Friend Stream connects you to your social networks. Share and get updates from friends in popular networks like Facebook and Twitter in a single feed. With Friend Stream, you can easily track your friends' status messages, photo uploads, notifications, and more — or comment and post your own.

From the Home screen, tap > **Friend Stream**.


11:06 AM
All networks
All
Add
Thu, Mar 15, 2012
Jennifer Singer > Diana Mayer Hey Di, are you going to take French lessons for your trip?
55 mins ago
Diana Mayer Beautiful place to relax!
Wall Photos
2 hours ago
Diana Mayer Going to Paris this summer, c'est très bon!
2 hours ago
HTCUSA Mike Gikas of @consumerreports gives a rundown of #HTCOne http://t.co/eXbjynhT
8 hours ago
htc To mute the ring volume without rejecting the call, place your phone face down on a level surface. #HTCSense #htctips
9 hours ago
HTCUSA Our friends over at @AmazonWireless have the #HTC
All
Locations
Notifications

Update your status

1. On the All or Notifications tab, tap .
2. Enter your status update in the text box.
3. Tap and then choose to attach a picture, a location on a map, or an app recommendation.
4. Tap **Post**.

Comment on and like Facebook posts

Tap a person's status update and do any of the following:

- Tap a photo or the album name in the status update to view and comment on the album photos.
- Tap **Like** or **Unlike** to rate the person's status update.
- Enter what you think about the person's status update in the text box.

13. Capture in 3D

Take photos and videos in 3D using your phone's dual cameras. You can even view your captures in 3D without the glasses.

1. From the Home screen, tap > **Camera** or **Camcorder**.

2. Slide the 2D/3D switch to **3D**.
3. Hold your phone in landscape orientation for 3D effects. Point the camera and focus on your subject.
4. Press the CAMERA button to take the photo or start recording video. (Press CAMERA again to stop recording video.)

After you take the photo or record the video, you can choose what to do with it such as sending it to your computer or another device using Bluetooth, sending it by email or text message, or sharing it on your social networks.

3D images warning notice:

- Viewing 3D images may cause symptoms such as eye strain, dizziness and nausea in some people. If you experience such symptoms or discomfort, immediately stop using the 3D function and seek medical advice.
- You should take periodic breaks when using the 3D function to prevent these symptoms and/or impairment of vision. You should avoid viewing the 3D images continuously for a prolonged period of time.
- Children under the age of 7 should not use the 3D function as this may affect or damage developing eyes.
- Discuss specific concerns with your optometrist, ophthalmologist, or physician.

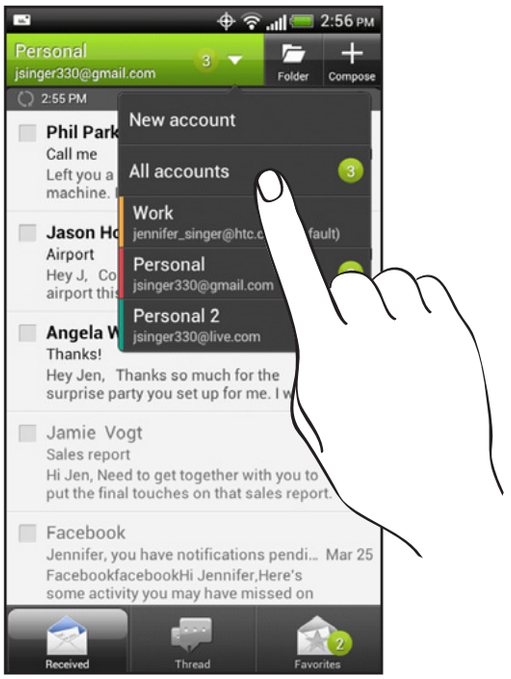
14. Email

If you signed into your Google Account when you first set up your phone, you'll be able to send and receive Gmail messages. From the Home screen, just tap > **Gmail**.

Use the Mail app to set up and manage your other email accounts such as webmail, POP3, IMAP, or Exchange ActiveSync accounts.

1. From the Home screen, tap > **Mail**.
2. On the Choose a mail provider screen, choose the type of email account to set up.

   If you don't see this screen, press , tap **New account**, and then choose the type of email account.
3. Enter the **Email address** and **Password** for your email account.
4. Follow the onscreen instructions to finish setting up your email account.



In the Mail app, you can check your email messages without having to switch to different accounts. Just choose the **All accounts** inbox. Email messages are color coded so you can easily distinguish which email accounts they belong to.

15. Get apps from Google Play

Google Play is the place to go to find new apps for your phone. Choose from a wide variety of free and paid apps ranging from productivity apps, entertainment, to games.

When you install apps and use them on your phone, they may require access to your personal information or access to certain functions or settings. Download and install only apps that you trust.

1. From the Home screen, tap > Play Store.
2. Browse or search for the app you want. When you find the app that you like, tap it and read its description and user reviews.
3. Tap Download to download a free app, or tap the price button to download a paid app. A Google Wallet™ payment service is required to purchase a paid app.
4. Tap Accept & download or Accept & buy.

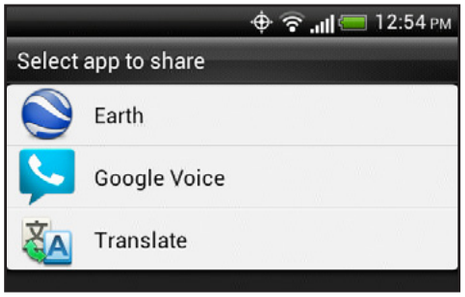
To open the app, tap and then tap the app on the All apps screen.

16. Enjoy apps with your friends

After you've downloaded apps from Google Play, you can recommend your favorites instantly to your circle of friends so that they can download them too.

For your friends to find the app and download it from Google Play, they must be using an Android phone.

1. From the Home screen, tap .
2. Press , and then tap **Share**. You'll see the list of games and apps that you've downloaded and installed from Google Play.



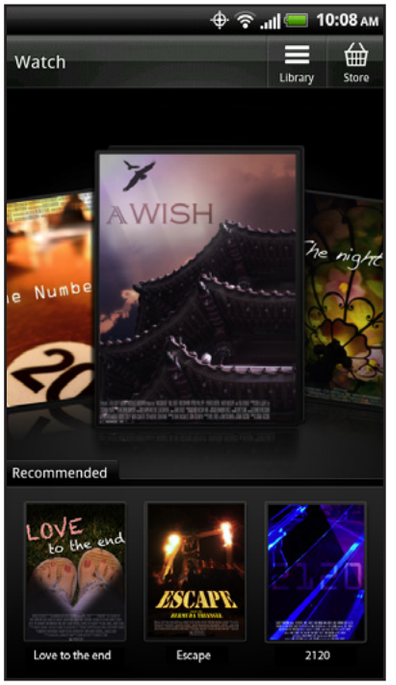
3. Tap an app, and then choose how to share it.

When your friends see the link in your sent message, email, or status update, they can just tap the link to go directly to the game or app in Google Play to download it.

17. Watch movies on the go

With the HTC Watch™ online video service, get a glimpse of the latest movie trailers and enjoy watching Hollywood blockbusters or TV shows. You can choose to either rent or buy videos, and start watching a video as it's being downloaded.

Tap > **Watch**, sign up for your HTC Watch account, and browse through the collection of movies and TV shows in the online video store.



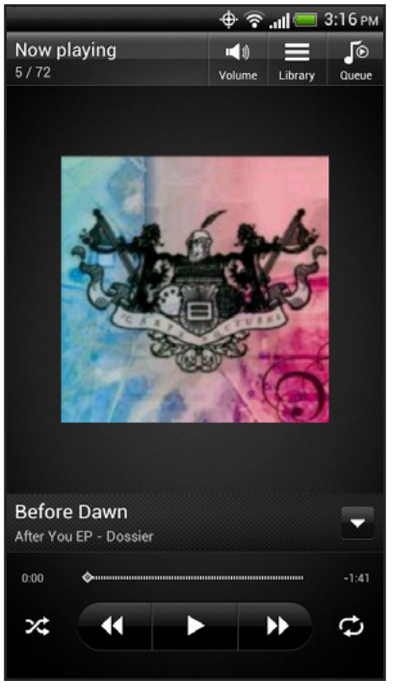
18. Listen to your favorite tunes

Copy your favorite songs to your storage card and enjoy them on the go.

From the Home screen, tap > **Music** > **Categories** and browse the music library to listen to your songs.

For an even richer music experience, press and then tap **Sound enhancer** to turn on SRS sound enhancement. Or, if you plugged in a wired headset into your phone, you can choose from preset equalizer settings.

Tap to add the song to a playlist, share the song, set the song as a ringtone, and more.



19. Get HTC Sync

You can use the HTC Sync software to sync contacts, calendar, and other information between your computer and your phone.

1. On your computer, download the HTC Sync installer (HTCSync.exe) from htc.com/us/support.
2. Double-click HTCSync.exe and follow the onscreen instructions to install HTC Sync on your computer.
3. Connect your device to your computer using the supplied USB cable.
4. On the Choose a connection type screen, tap **HTC Sync** and then tap **Done**.
5. Enter the name you want for your device, and then click **Save**.
6. Choose the information to sync between your computer and your device and how you want to sync your selections..
7. Unmount your phone as required by your computer's operating system to safely remove it.

Visit our support website (www.htc.com/help) from time to time to check for the most recent HTC Sync upgrade so you can download and install it.

20.Open and read documents

Use Polaris Office to easily edit Microsoft Office Word (.doc and .docx), Microsoft Office Excel (.xls and .xlsx), Microsoft Office PowerPoint (.ppt and .pptx), and plain text (.txt) files while on the go. You can also view Microsoft Office PowerPoint Shows (.pps).

To open Polaris Office, tap > **Polaris Office**.

You can also download a PDF viewer from Google Play to open PDF documents or PDF email attachments.

Your user manual is available in PDF format on our website (www.htc.com/help).

21. Manage memory

Check available phone memory and storage card space.

1. From the Home screen, press , and then tap **Settings**.
2. Tap **Storage** to view the following:
   - The total and available phone memory is displayed in the Internal storage section.
   - The total and available storage card space is displayed in the SD card section.

Clear application cache and data

1. From the Home screen, press , and then tap **Settings**.
2. Tap **Apps**.
3. On the All tab, tap an application.
4. Tap **Clear data** and/or **Clear cache**.

Uninstall third-party applications

You cannot uninstall applications that are preinstalled on HTC EVO V 4G.

1. From the Home screen, press , and then tap **Settings**.
2. Tap **Apps**.
3. On the Downloaded tab, tap the application you want to uninstall.
4. Tap **Uninstall**.

Move applications to or from the storage card

Move downloaded applications to the storage card if the internal storage on HTC EVO V 4G is getting low. Or, if your storage card is getting full, you can also move applications from the storage card to the internal storage.

You can only move applications that are not preinstalled on HTC EVO V 4G.

1. From the Home screen, press , and then tap **Settings**.
2. Tap **Apps**.
3. On the Downloaded tab, tap the application you want to move.
4. Tap **Move to SD card** or **Move to phone**.

22. Battery saving tips

How long the battery can last before it needs recharging depends on how you use HTC EVO V 4G. The features and accessories you use can affect battery life.

You can get the battery to last longer by following a few simple tips:

- Turn off the display when you're not using it
- Lower the volume
- Close battery-intensive programs, such as the Camera, when you're done using them
- Make sure apps are closed and not continuously running in the background
- Use the power adapter whenever possible
- For apps such as Weather or Mail, turn off automatic sync.

Important health information and safety precautions

When using this product, the safety precautions below must be taken to avoid possible legal liabilities and damages.

Retain and follow all product safety and operating instructions. Observe all warnings in the operating instructions on the product.

To reduce the risk of bodily injury, electric shock, fire, and damage to the equipment, observe the following precautions.

Electrical safety

This product is intended for use when supplied with power from the designated battery or power supply unit. Other usage may be dangerous and will invalidate any approval given to this product.

Safety precautions for proper grounding installation

CAUTION: Connecting to improperly grounded equipment can result in an electric shock to your device.

This product is equipped with a USB Cable for connecting with desktop or notebook computer. Be sure your computer is properly grounded (earthed) before connecting this product to the computer. The power supply cord of a desktop or notebook computer has an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet which is properly installed and grounded in accordance with all local codes and ordinances.

Safety precautions for power supply unit

- Use the correct external power source

  A product should be operated only from the type of power source indicated on the electrical ratings label. If you are not sure of the type of power source required, consult your authorized service provider or local power company. For a product that operates from battery power or other sources, refer to the operating instructions that are included with the product.

This product should be operated only with the following designated power supply unit(s).

AC Adapter

HTC, Model TC U250

- Handle battery packs carefully

This product contains a Lithium-ion polymer or Lithium-ion battery. There is a risk of fire and burns if the battery pack is handled improperly. Do not attempt to open or service the battery pack. Do not disassemble, crush, puncture, short external contacts or circuits, dispose of in fire or water, or expose a battery pack to temperatures higher than 60˚C (140˚F).

WARNING: Danger of explosion if battery is incorrectly replaced. To reduce risk of fire or burns, do not disassemble, crush, puncture, short external contacts, expose to temperature above 60° C (140° F), or dispose of in fire or water. Replace only with specified batteries. Recycle or dispose of used batteries according to the local regulations or reference guide supplied with your product.

NOTE: This product should be operated only with the following designated Battery Pack(s).

- HTC, Model BG86100

- Take extra precautions
  - Keep the battery or device dry and away from water or any liquid as it may cause a short circuit.
  - Keep metal objects away so they don't come in contact with the battery or its connectors as it may lead to short circuit during operation.
  - The phone should only be connected to products that bear the USB-IF logo or have completed the USB-IF compliance program.
  - Do not use a battery that appears damaged, deformed, or discolored, or the one that has any rust on its casing, overheats, or emits a foul odor.
  - Always keep the battery out of the reach of babies and small children, to avoid swallowing of the battery. Consult the doctor immediately if the battery is swallowed.
  - Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service centre for inspection.
  - If the battery leaks:
    - Do not allow leaking fluid to come in contact with skin or clothing. If already in contact, flush the affected area immediately with clean water and seek medical advice.

- Do not allow the leaking fluid to come in contact with eyes. If already in contact, DO NOT rub; rinse with clean water immediately and seek medical advice.
- Take extra precautions to keep a leaking battery away from fire as there is a danger of ignition or explosion.

Safety precautions for direct sunlight

Keep this product away from excessive moisture and extreme temperatures. Do not leave the product or its battery inside a vehicle or in places where the temperature may exceed 60°C (140°F), such as on a car dashboard, window sill, or behind a glass that is exposed to direct sunlight or strong ultraviolet light for extended periods of time. This may damage the product, overheat the battery, or pose a risk to the vehicle.

Prevention of hearing loss

CAUTION: Permanent hearing loss may occur if earphones or headphones are used at high volume for prolonged periods of time.

Safety in aircraft

Due to the possible interference caused by this product to an aircraft's navigation system and its communications network, using this device's phone function on board an airplane is against the law in most countries. If you want to use this device when on board an aircraft, remember to turn off your phone by switching to Airplane Mode.

Environment restrictions

Do not use this product in gas stations, fuel depots, chemical plants or where blasting operations are in progress, or in potentially explosive atmospheres such as fuelling areas, fuel storehouses, below deck on boats, chemical plants, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Please be aware that sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Explosive atmospheres

When in any area with a potentially explosive atmosphere or where flammable materials exist, the product should be turned off and the user should obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Users are advised not to use the equipment at refueling points such as service or gas stations, and are reminded of the need to observe restrictions on the use of radio equipment in fuel depots, chemical plants, or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked. These include fueling areas, below deck on boats, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

Road safety

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands free kit) causes distraction and can lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

Safety precautions for RF exposure

- Avoid using your phone near metal structures (for example, the steel frame of a building).
- Avoid using your phone near strong electromagnetic sources, such as microwave ovens, sound speakers, TV and radio.
- Use only original manufacturer-approved accessories, or accessories that do not contain any metal.
- Use of non-original manufacturer-approved accessories may violate your local RF exposure guidelines and should be avoided.

Interference with medical equipment functions

This product may cause medical equipment to malfunction. The use of this device is forbidden in most hospitals and medical clinics.

If you use any other personal medical device, consult the manufacturer of your device to determine if they are adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information.

Turn your phone OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Hearing aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your service provider, or call the customer service line to discuss alternatives.

Nonionizing radiation

Your device has an internal antenna. This product should be operated in its normal-use position to ensure the radiative performance and safety of the interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and for the safety of personnel, it is recommended that no part of the human body be allowed to come too close to the antenna during operation of the equipment.

Use only the supplied integral antenna. Use of unauthorized or modified antennas may impair call quality and damage the phone, causing loss of performance and SAR levels exceeding the recommended limits as well as result in non-compliance with local regulatory requirements in your country.

To assure optimal phone performance and ensure human exposure to RF energy is within the guidelines set forth in the relevant standards, always use your device only in its normal-use position. Contact with the antenna area may impair call quality and cause your device to operate at a higher power level than needed. Avoiding contact with the antenna area when the phone is IN USE optimizes the antenna performance and the battery life.

Electrical safety

- Accessories
  - Use only approved accessories.
  - Do not connect with incompatible products or accessories.
  - Take care not to touch or allow metal objects, such as coins or key rings, to contact or short-circuit the battery terminals.
- Connection to a car
  Seek professional advice when connecting a phone interface to the vehicle electrical system.
- Faulty and damaged products
  - Do not attempt to disassemble the phone or its accessory.
  - Only qualified personnel must service or repair the phone or its accessory.

General precautions

You alone are responsible for how you use your phone and any consequences of its use. You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

- Avoid applying excessive pressure to the device
  Do not apply excessive pressure on the screen and the device to prevent damaging them and remove the device from your pants' pocket before sitting down.

It is also recommended that you store the device in a protective case and only use the device stylus or your finger when interacting with the touch screen. Cracked display screens due to improper handling are not covered by the warranty.

- Device getting warm after prolonged use

  When using your device for prolonged periods of time, such as when you're talking on the phone, charging the battery or browsing the Web, the device may become warm. In most cases, this condition is normal and therefore should not be interpreted as a problem with the device.

- Heed service markings

  Except as explained elsewhere in the Operating or Service documentation, do not service any product yourself. Service needed on components inside the device should be done by an authorized service technician or provider.

- Protect your phone

  - Always treat your phone and its accessories with care and keep them in a clean and dust-free place.
  - Do not expose your phone or its accessories to open flames or lit tobacco products.
  - Do not expose your phone or its accessories to liquid, moisture or high humidity.
  - Do not drop, throw or try to bend your phone or its accessories.
  - Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
  - Do not paint your phone or its accessories.
  - Do not attempt to disassemble your phone or its accessories, only authorised personnel must do so.
  - Do not expose your phone or its accessories to extreme temperatures, minimum -20 and maximum 50 degrees Celsius.
  - Please check local regulations for disposal of electronic products.
  - Do not carry your phone in your back pocket as it could break when you sit down.

- Damage requiring service

  Unplug the product from the electrical outlet and refer servicing to an authorized service technician or provider under the following conditions:

  - Liquid has been spilled or an object has fallen into the product.
  - The product has been exposed to rain or water.
  - The product has been dropped or damaged.
  - There are noticeable signs of overheating.
  - The product does not operate normally when you follow the operating instructions.

- Avoid hot areas

  The product should be placed away from heat sources such as radiators, heat registers, stoves, or other products (including amplifiers) that produce heat.
- Avoid wet areas

  Never use the product in rain, or near washbasins or other wet locations. If your product gets wet, do not try to dry the product with the use of an oven or dryer, as this may damage your product.
- Avoid using your device after a dramatic change in temperature

  When you move your device between environments with very different temperature and/or humidity ranges, condensation may form on or within the device. To avoid damaging the device, allow sufficient time for the moisture to evaporate before using the device.

  NOTICE: When taking the device from low-temperature conditions into a warmer environment or from high-temperature conditions into a cooler environment, allow the device to acclimate to room temperature before turning on power.
- Avoid pushing objects into product

  Never push objects of any kind into cabinet slots or other openings in the product. Slots and openings are provided for ventilation. These openings must not be blocked or covered.
- Air bags

  Do not place a phone in the area over an air bag or in the air bag deployment area. Store the phone safely before driving your vehicle.
- Mounting accessories

  Do not use the product on an unstable table, cart, stand, tripod, or bracket. Any mounting of the product should follow the manufacturer's instructions, and should use a mounting accessory recommended by the manufacturer.
- Avoid unstable mounting

  Do not place the product with an unstable base.
- Use product with approved equipment

  This product should be used only with personal computers and options identified as suitable for use with your equipment.
- Adjust the volume

  Turn down the volume before using headphones or other audio devices.
- Cleaning

  Unplug the product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning, but NEVER use water to clean the LCD screen.

- Small children

  Do not leave your phone and its accessories within the reach of small children or allow them to play with it. They could hurt themselves or others, or could accidentally damage the phone. Your phone contains small parts with sharp edges that may cause an injury or which could become detached and create a choking hazard.
- Repetitive motion injuries

  To minimise the risk of RSI, when texting or playing games with your phone:
  - Do not grip the phone too tightly
  - Press the buttons lightly
  - Make use of the special features in the handset which minimise the number of buttons which have to be pressed, such as message templates and predictive text.
  - Take lots of breaks to stretch and relax.
- Operating machinery

  Full attention must be given to operating the machinery in order to reduce the risk of an accident.
- Loud noise

  This phone is capable of producing loud noises which may damage your hearing.
- Emergency calls

  This phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

Regulatory agency identifications

For regulatory identification purposes, your product is assigned a model number of PG86100.

To ensure continued reliable and safe operation of your device, use only the accessories listed below with your PG86100.

The Battery Pack has been assigned a model number of BG86100.

NOTE: This product is intended for use with a certified Class 2 Limited Power Source, rated 5 Volts DC, maximum 1 Amp power supply unit.

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio or television technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Hearing-Aid Compatibility (HAC) Regulations for Wireless Devices

On July 10, 2003, the U.S. Federal Communications Commission (FCC) Report and Order in WT Docket 01- 309 modified the exception of wireless phones under the Hearing Aid Compatibility Act of 1988 (HAC Act) to require digital wireless phones be compatible with hearing-aids. The intent of the HAC Act is to ensure reasonable access to telecommunications services for persons with hearing disabilities. While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate. The wireless telephone industry has developed a rating system for wireless phones, to assist hearing device users find phones that may be compatible with their

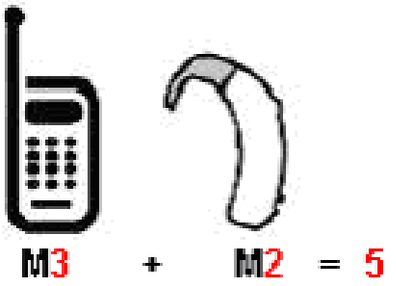
hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box. The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not rated. M4 is the better/higher of the two ratings. Your PG86100 is rated M4.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing aid's telecoil than phones that are not rated. T4 is the better/higher of the two ratings. Your PG86100 is rated T3.

Please power off the Bluetooth function while using hearing aid devices with your PG86100.

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. Higher ratings mean that the hearing device is relatively immune to interference noise.



The hearing aid and wireless phone rating values are then added together. A sum of 5 is considered acceptable for normal use. A sum of 6 is considered for better use. A sum of 8 is considered for best use. In the above example, if a hearing aid meets the M2 level rating and the wireless phone meets the M3 level rating, the sum of the two values equal M5. This should provide the hearing aid user with "normal usage" while using their hearing aid with the particular wireless phone. "Normal usage" in this context is defined as a signal quality that is acceptable for normal operation.

This methodology applies equally for T ratings. The M mark is intended to be synonymous with the U mark. The T mark is intended to be synonymous with the UT mark. The M and T marks are recommended by the Alliance for Telecommunications Industries Solutions (ATIS). The U and UT marks are referenced in Section 20.19 of the FCC Rules. The HAC rating and measurement procedure are described in the American National Standards Institute (ANSI) C63.19 standard.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

For information about hearing aids and digital wireless phones

FCC Hearing Aid Compatibility and Volume Control:
http://www.fcc.gov/cgb/dro/hearing.html
Gallaudet University, RERC:
https://fjallfoss.fcc.gov/oetcf/eas/reports/GenericSearch.cfm

SAR Information

0.885 W/kg @ 1g (HEAD)
1.11 W/kg @ 1g (BODY)
THIS MODEL DEVICE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES. For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines when used with the HTC Corporation. Accessories supplied or designated for this product. Use of other accessories may not ensure compliance with the FCC RF exposure guidelines.

Your wireless mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on the safety standards previously set by both U.S. and international standards bodies:

- American National Standards Institute (ANSI) IEEE. C95.1-1992.
- National Council on Radiation Protection and Measurement (NCRP). Report 86. 1986.
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1996.
- Ministry of Health (Canada), Safety Code 6. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phone employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg*.

The FCC has granted an Equipment Authorization for this model device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model device is on file with the FCC and can be found under the Display Grant section of https://fjallfoss.fcc.gov/oetcf/eas/reports/GenericSearch.cfm after searching on FCC ID: NM8PG86100.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web-site as http://www.phonefacts.net.

* In the U.S. and Canada, the SAR limit for mobile phone used by the public is 1.6 Watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in usage.

Normal condition only to ensure the radiative performance and safety of the interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and for the safety of personnel, it is recommended that no part of the human body be allowed to come too close to the antenna during operation of the equipment.

Body-worn Operation

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 1 cm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided.

Use only the supplied or an approved antenna. Unauthorized antennas, modifications, or attachments could impair call quality, damage the phone, or result in violation of regulations. Do not use the phone with a damaged antenna. If a damaged antenna comes into contact with the skin, a minor burn may result. Please contact your local dealer for replacement antenna.

FCC RF Radiation Exposure Statement

- This Transmitter has been demonstrated co-location compliance requirements with Bluetooth and WLAN. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
- This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment.

Telecommunications & Internet Association (TIA) safety information

Pacemakers

The Health Industry Manufacturers Association recommends that a minimum separation of 15 cm (6 inches) be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

Persons with pacemakers:

- Should ALWAYS keep the phone more than 15 cm (6 inches) from their pacemaker when the phone is turned ON.
- Should not carry the phone in a breast pocket.
- Should use the ear opposite the pacemaker to minimize the potential for interference. If you have any reason to suspect that interference is taking place, turn the phone OFF immediately.

Hearing aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your service provider, or call the customer service line to discuss alternatives.

WEEE notice

The Directive on Waste Electrical and Electronic Equipment (WEEE), which entered into force as European law on 13th February 2003, resulted in a major change in the treatment of electrical equipment at end-of-life.

The purpose of this Directive is, as a first priority, the prevention of WEEE, and in addition, to promote the reuse, recycling and other forms of recovery of such wastes so as to reduce disposal.

The WEEE logo (shown at the left) on the product or on its box indicates that this product must not be disposed of or dumped with your other household waste. You are liable to dispose of all your electronic or electrical waste equipment by relocating over to the specified collection point for recycling of such hazardous waste. Isolated collection and proper recovery of your electronic and electrical waste equipment at the time of disposal will allow us to help conserving natural resources. Moreover, proper recycling of the electronic and electrical waste equipment will ensure safety of human health and environment. For more information about electronic and electrical waste equipment disposal, recovery, and collection points, please contact your local city center, household waste disposal service, shop from where you purchased the equipment, or manufacturer of the equipment.

RoHS compliance

This product is in compliance with Directive 2002/95/EC of the European Parliament and of the Council of 27 January 2003, on the restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS) and its amendments.

Manufacturer’s Warranty

Your device has been designed to provide you with reliable, worry-free service. If for any reason you have a problem with your equipment, please refer to the manufacturer’s warranty in this section.

For information regarding the terms and conditions of service for your device, please visit www.virginmobileusa.com or call Virgin Mobile Customer Service at 1-888-322-1122.

12 Month Limited Warranty

HTC Corporation (the Company) warrants to the original retail purchaser of this HTC handheld portable cellular telephone, that should this product or any part thereof during normal consumer usage and conditions, be proven defective in material or workmanship that results in product failure within the first twelve (12) month period from the date of purchase, such defect(s) will be repaired or replaced (with new or rebuilt parts) at the Company's option, without charge for parts or labor directly related to the defect(s).

The antenna, keypad, display, rechargeable battery and battery charger, if included, are similarly warranted for twelve (12) months from date of purchase.

This Warranty extends only to consumers who purchase the product in the United States or Canada and it is not transferable or assignable.

This Warranty does not apply to:

(a) Product subjected to abnormal use or conditions, accident, mishandling, neglect, unauthorized alteration, misuse, improper installation or repair or improper storage;

(b) Product whose mechanical serial number or electronic serial number has been removed, altered or defaced;

(c) Damage from exposure to moisture, humidity, excessive temperatures or extreme environmental conditions;

(d) Damage resulting from connection to, or use of any accessory or other product not approved or authorized by the Company;

(e) Defects in appearance, cosmetic, decorative or structural items such as framing and nonoperative parts;

(f) Product damaged from external causes such as fire, flooding, dirt, sand, weather conditions, battery leakage, blown fuse, theft or improper usage of any electrical source.

The Company disclaims liability for removal or reinstallation of the product, for geographic coverage, for inadequate signal reception by the antenna or for communications range or operation of the cellular system as a whole.

Before sending your wireless device to HTC Corporation for repair or service, please note that any personal data or software stored on the device may be inadvertently erased or altered. Therefore, we strongly recommend you make a back up copy of all data and software contained on your device before submitting it for repair or service. This includes all contact lists, downloads (i.e., third-party software applications, ring tones, games and graphics) and any other data added to your device.

In addition, if your wireless device utilizes a Multimedia card, please remove the card before submitting the device and store for later use when your device is returned, HTC Corporation is not responsible for and does not guarantee restoration of any third-party software, personal information or memory data contained in, stored on, or integrated with any wireless device, whether under warranty or not, returned to HTC Corporation for repair or service.

To obtain repairs or replacement within the terms of this Warranty, the product should be delivered with proof of Warranty coverage (e.g., dated bill of sale), the consumer's return address, daytime phone number or fax number and complete description of the problem, transportation prepaid.

Please follow the steps at www.htc.com/help or return to the place of purchase for repair or replacement processing. In addition, for reference to an authorized Warranty station in your area, you may telephone in the United States +1(866) 449-8358.

THE EXTENT OF THE COMPANY'S LIABILITY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT PROVIDED ABOVE AND, IN NO EVENT, SHALL THE COMPANY'S LIABILITY EXCEED THE PURCHASE PRICE PAID BY PURCHASER FOR THE PRODUCT. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY. ANY ACTION FOR BREACH OF ANY WARRANTY MUST BE BROUGHT WITHIN A PERIOD OF 18 MONTHS FROM DATE OF ORIGINAL PURCHASE. IN NO CASE SHALL THE COMPANY BE LIABLE FOR AN SPECIAL CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, WHATSOEVER. THE COMPANY SHALL NOT BE LIABLE FOR THE DELAY IN RENDERING SERVICE UNDER THIS WARRANTY OR LOSS OF USE DURING THE TIME THE PRODUCT IS BEING REPAIRED OR REPLACED.

No person or representative is authorized to assume for the Company any liability other than expressed herein in connection with the sale of this product.

Some states or provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damage so the above limitation or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

IN USA AND CANADA: Please go to www.htc.com/help